

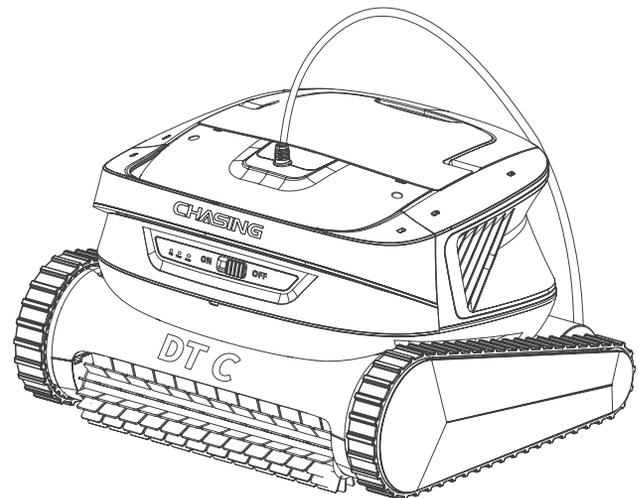
CHASING DT C

Robotic Pool Cleaner

EN User Manual

CHASING

www.poolmatebot.com



- ⚠ 1. Please note that the robot will not be able to connect via the app after it is submerged in water.
- 2. Please be sure to complete the setup on shore.

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V1.1

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! Disclaimer

Please read this Disclaimer carefully before using CHASING DT C. By using the product, it shall be deemed as the approval and acceptance of all contents of this disclaimer.

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CHASING will not be liable for any personal injury or property damage (including direct or indirect damage) caused by the following reasons when using this product:

1. Damages due to the operation by the operator in poor physical or mental condition.
2. Personal injury and property loss caused by the subjective intention of the operator.
3. Compensation for any damage arising from accidents.
4. Failure to follow the correct guidance of this Manual to assemble or operate the product.
5. Other damage caused by improper operation of the Cleaner due to self-modification or replacement with accessories or parts not manufactured by CHASING .
6. Damage caused by using products not manufactured by CHASING or imitated on the products of CHASING .
7. Compensation for damages caused by operation error or subjective judgment error of the operator.
8. Improper operation caused by natural wear, corrosion, wire aging and other problems of the Cleaner.
9. Other losses not covered in the scope of responsibilities of CHASING .

Precautions

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- ⚠ Warning: Please read the User Manual carefully, and operate the product according to the instructions herein. The Company will not be responsible for any losses or injuries caused by improper operation.

- ⚠ Warning: Due to its limited protection rating, the power box should not be put into water, but placed in a dry and cool place 3m away from the pool edge and at least 0.1m above the ground, and protected from direct sunlight. Moreover, the power box needs to be reliably grounded and must be connected to a circuit with ground fault circuit interrupter (GFCI), and the GFCI shall be tested for normal operation before use.

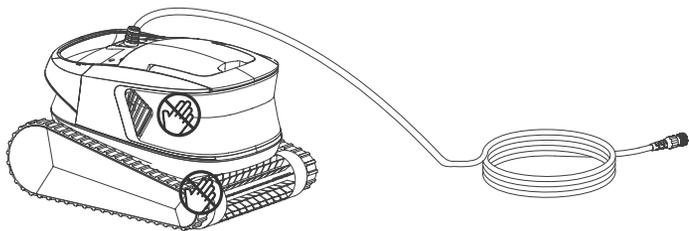
- ⚠ Warning: Children are not allowed to use this product without supervision by their parents.

- ⚠ Warning: The parts of this product can only be disassembled and repaired by authorized and trained professionals of the dealer, otherwise warranty will be invalid and personal injury may be caused.

- ⚠ Warning: If the Cleaner and power box are used at temperatures higher than the specified operating temperature or exposed to intense sunlight for a long time, the high-temperature protection will be triggered, making them powered off, or in severe cases, causing damage to the product.

- ⚠ The Cleaner cannot be used in other working environments but only in the water of the pool. No one is allowed to enter the pool while the Cleaner is working.

- ⚠ Do not touch the rotating part directly with your hands while the Cleaner is working.



- ⚠ When putting the Cleaner into or taking it out of water, hold the handle and do not pull up the tethering cable directly.

- ⚠ Do not use this product in the pool if liquid flocculant or other clarifying agents are added in the water, because the filter of the Cleaner may be blocked or damaged.

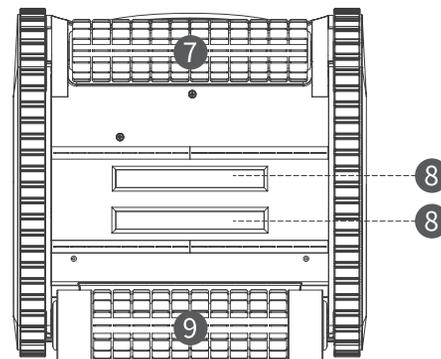
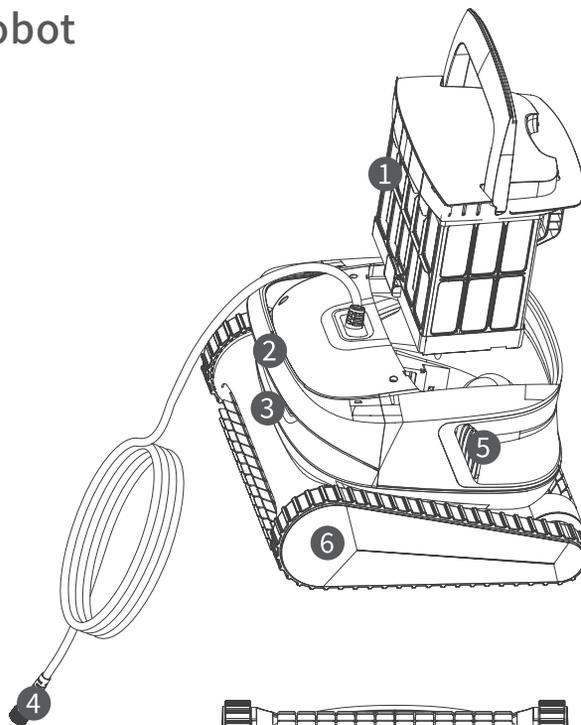
- ⚠ Please use the Cleaner in the following calibrated environment:

Operating depth	0.5-3 m
Working temperature	10-35°C
pH	7-7.8
Salt	Max. 5,000 ppm
Chlorine	Max. 4 ppm

Main Components

Robot

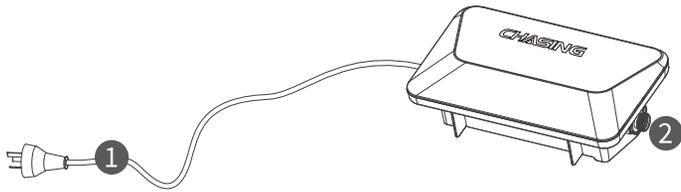
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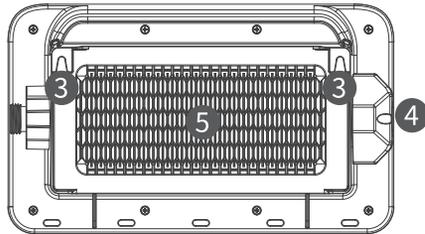
1. Filter basket
2. Handle
3. Indicator
4. Tethering cable connector
5. Water outlet
6. Drive wheel
7. Active brush
8. Water inlet
9. Driven brush

Power Box

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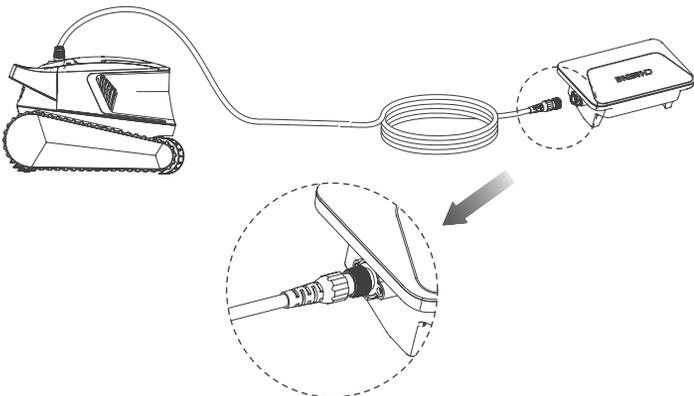
1. Power cord
2. Tethering cable port
3. Hanger hole
4. Power cable port
5. Heat sink



Connection and Operation

1 Connection and Application

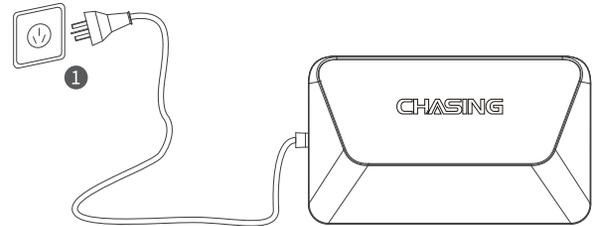
1. Connect the 12m tethering cable to the power box and tighten the nuts.



*The power box should be placed in a dry and cool place at least 3m away from the pool edge (placed on a table or hung on the wall), and protected from direct sunlight.

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2. Plug the power cord on the left side of the power box into the power supply ① (AC 100-120V/200-240V/50-60Hz), and push the main unit button to [ON] to complete startup.



⚠ After powering on, if all three green lights remain on simultaneously, it indicates that the sensor calibration has failed. Please keep the machine stationary for 8 seconds until only one green light remains on.

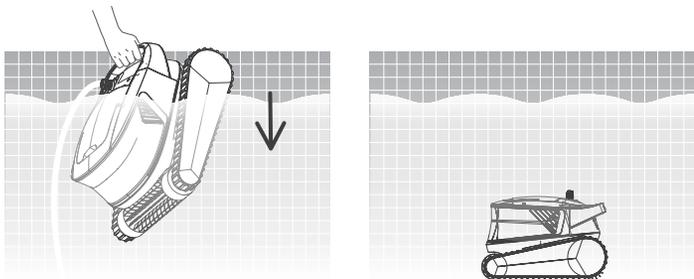
3. Mode switching: Switch from ON to OFF and then to ON (ON → OFF → ON) within 5 seconds.



- ⚠ The Cleaner supports three modes: Auto, Floor and Wall.
In Auto mode, the Cleaner can clean the floor, walls and water lines and can thoroughly clean a standard pool.
In Floor mode, the Cleaner mainly cleans the pool floor, improving the efficiency of floor cleaning.
In Wall mode, the Cleaner can effectively clean the walls and water lines to reduce unclean area.
- ⚠ After the machine starts cleaning, it focuses on cleaning the pool walls for the first 40% of the time and then cleans the pool floor for the remaining 60%.

3. Put the Cleaner in the pool and start cleaning after it sinks to the pool floor.

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*Appropriate length of tethering cable should be placed into water to allow the Cleaner to clean all areas of the pool. If the tethering cable in the water is not long enough, the Cleaner may tilt its head or fail to clean the pool.

2 Indicator Definition

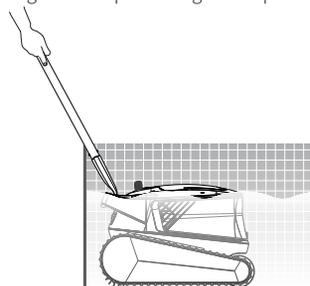
Cleaner

Function Description	Display on DT C main unit
Self-checking	Blue breathing (all lights)
Not in water	Green light steady on
Ultra clean	Blue breathing/steady on (change with the state while entering into water)
Cleaning in progress	Green light breathing
Abnormal Cleaner	Flash in Red
Full filter basket alert	Yellow breathing light

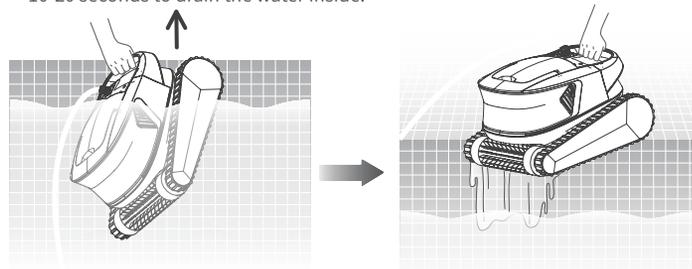
3 After Cleaning

1. After the cleaning time expires, the Cleaner will automatically move to the pool edge and stop cleaning. Pick up the machine with a hook.

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2. Hold the Cleaner's handle and pull it out of water, and hang it on the water for 10-20 seconds to drain the water inside.



*Do not pull the tethering cable directly on the water surface to avoid breakage and damage.

APP

1 Download of CHASING GO3 APP

CHASING GO3 APP:

(Applicable to iOS 11.0/Android 7.0 and above)
Scan QR code to download or visit the iOS App Store/Google Play/Poolmate official website to download.



2 Bluetooth Connection

EN 1. Click "DT C" on the "Device Selection" page.



2. Click "Go to connect".



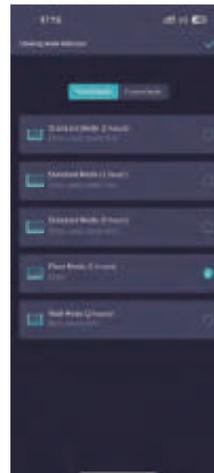
3. When finding a new device, click on it to connect, and then enter the "Home" page after successful connection.



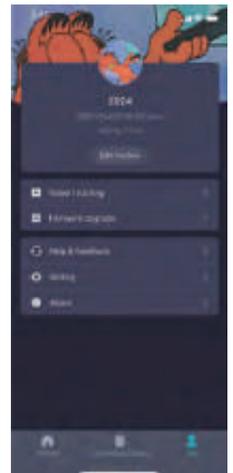
3 Home



4 Cleaning Mode Selection



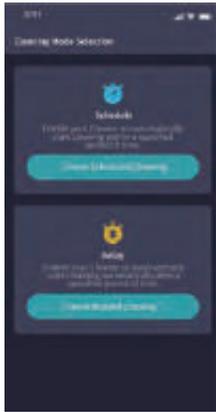
5 Me



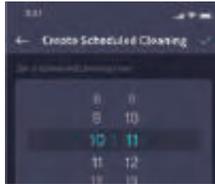
6 Preset

When the Cleaner is in standby state and placed in the pool, it is possible to create Preset Cleaning and complete unmanned operation.

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Create a preset cleaning plan



Enter the Create Timer screen



Enter the Create Delay screen



Complete the preset cleaning plan

7 Ultra clean

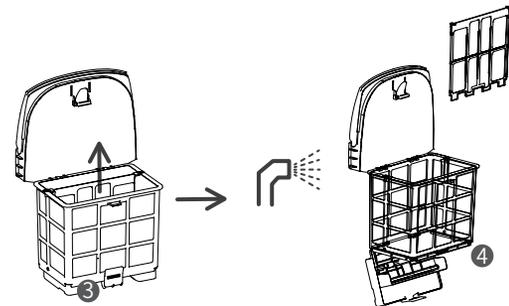
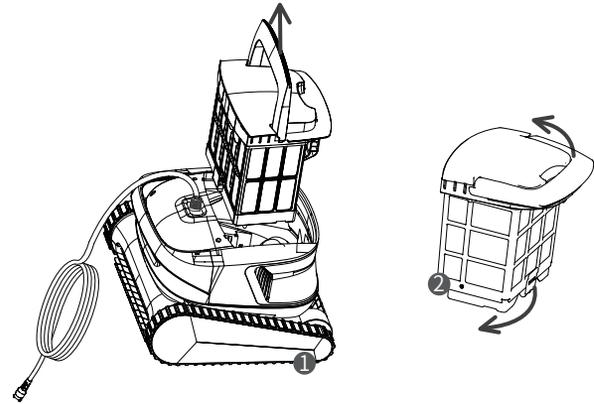
Click the switch button to turn on [Ultra clean] to improve the cleaning efficiency of the machine.



Routine Maintenance

Clean the filter screen.

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*To ensure the cleaning performance of the Cleaner, it is recommended to replace the filter screen at least every three months during use.

Storage

If the Cleaner will not be used for a long time, please follow the following steps:

1. Disconnect the power supply of the machine;
2. Clean the filter basket thoroughly and place it inside the Cleaner;
3. Make sure there is no water left in the Cleaner;
4. Store indoors in a cool and dry place at 5-45°C.

Troubleshooting

Faults	Possible Causes	Troubleshooting
The tethering cable is knotted	The tethering cable is not spread in order	Unplug the power cord of the power box and reorganize the tethering cable
	There are obstacles in the pool	Remove obstacles
	The Cleaner runs for a long time	Manually organize the tethering cable
The Cleaner is not started up.	There is no voltage from wall outlet	Check the wall outlet for voltage
	The power cord is not plugged in properly	Plug in the power cord
	The cable is not connected between the power box and the Cleaner	Check whether the cable is connected properly
	The Cleaner is not put in water.	Put the Cleaner into water.
	The track is stuck by foreign object	Check whether the track tire is stuck and remove foreign object
The Cleaner or power box is electrically damaged	Check the error code and contact the after-sales dealer	
The Cleaner moves but fails to clean the pool effectively.	The filter basket is blocked	Clean the filter basket
	The impeller is blocked by foreign object	Check whether the impeller is blocked and remove foreign object
The Cleaner cannot climb walls.	The filter basket is blocked	Clean the filter basket
	The impeller is blocked by foreign object	Check whether the impeller is blocked and remove foreign object
	The temperature or pH value is inappropriate	Use the Cleaner in a pool with the required temperature and pH
	There is algae on walls	Check the chemical level in the water and scrub the walls
The Cleaner only cleans a portion of the pool	The power box is placed improperly	Position the power box properly so that it can reach all areas of the pool
	The tethering cable is not long enough	Unplug the power cord of the power box and reorganize the tethering cable
	The filter basket is blocked	Clean the filter basket
	There are obstacles in the pool	Remove obstacles

Product Parameters

Cleaner dimensions	398 * 405 * 253 mm
Cleaner weight	6.5kg (without cable)
Power box size	290 * 170 * 103 mm
Power box weight	1.3kg(without cable)
Cable length	12m
Rated input voltage	AC 100-120V / 200-240V , 50-60Hz (The actual applicable voltage can be found on the product label.)
Input power	Max. 150W
Operating depth	0.5-3 m
Cleaning zone	Floor, wall, water line
Cleaning Mode	Standard, floor only, wall only, Ultra clean
Filtering flow	Up to 320 L/min
Filtering accuracy	180 μm/50μm Hyper-fine (Optional)
Moving speed	12 m/min
Active brush	Support
APP	Support
Water temperature display	Not supported
Remote control	Not supported

After-sales

1. In case of any questions or technical problems, please send email to CHASING after-sales personnel or contact E-chat personnel on the official website.
After-sales E-mail address:
support01@poolmatebot.com--Europe
support02@poolmatebot.com --Asia & Oceania
support03@poolmatebot.com-- North and South Americas & Africa
2. You can view the teaching videos in App menu, official website and official WeChat account to get better experience.

CHASING

The Manual is subject to change without prior notice (actual product shall prevail).
The latest version is available on CHASING official website:
<https://www.poolmatebot.com>